

What is claimed is:

1. A process for defining a learning solution, comprising the
5 steps of:

providing a learning solution context; and

10 aligning a plurality of solution components to said solution
context.

15 2. The process of claim 1, wherein said learning solution
context is provided as a circular diagram having zones and an
inner circular area defining a ratio of formal to informal
learning.

20 3. The process of claim 2, wherein said zones represent types
of interaction.

25 4. The process of claim 1, wherein said solution components
comprise purpose/outcomes, measurement,
technology/infrastructure, resources, and process.

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30 5. The process of claim 4, wherein said purpose is a business
purpose comprising increasing sales, decreasing errors, or
implementing new business processes.

6. The process of claim 4, wherein said outcomes comprises employee compliance with regulations, certification in a profession, or performing new procedures.

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7. The process of claim 4, wherein said measurement includes calculating a return on investment for learner performance.

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8. The process of claim 4, wherein said technology/infrastructure includes network, hardware, and software, for access and delivery of learning experiences.

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9. The process of claim 4, wherein said resources comprises processes for adapting source material from content and curriculum publishers, scheduling space and equipment, assigning trainers, locating mentors, or licensing software.

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10. The process of claim 4, wherein said process comprises new governance committees, incentives to encourage new behaviors, or responsibilities for updates.

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11. A system for defining a learning solution, comprising:
a computer processor;

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program means on said processor for providing a learning solution context; and

5 program means on said processor for aligning a plurality of solution components to said solution context.

10 12. The system of claim 11, wherein said learning solution context is provided as a circular diagram having zones and an inner circular area defining a ratio of formal to informal learning.

15 13. The system of claim 12, wherein said zones represent types of interaction.

20 14. The system of claim 11, wherein said solution components comprise purpose/outcomes, measurement, technology/infrastructure, resources, and process.

25 15. A computer program product for instructing a processor to define a learning solution, said computer program product comprising:

a computer readable medium;

30 first program instruction means for providing a learning solution context; and

second program instruction means for aligning a plurality of solution components to said solution context; and wherein

both said program instruction means are recorded on said medium.

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16. The computer program product of claim 15, wherein said learning solution context is provided as a circular diagram having zones and an inner circular area defining a ratio of 10 formal to informal learning.

17. The computer program product of claim 16, wherein said zones represent types of interaction.

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18. The computer program product of claim 15, wherein said solution components comprise purpose/outcomes, measurements, technology/infrastructure, resources, and process.